



REFUND AND EXCHANGE FORM

Thank you for being Smart & Sexy and shopping with us. We are sorry you are unhappy with your purchase. To receive a refund or to make an exchange, simply fill in all the requested information on this form and mail with the garment(s) you are returning of want to exchange to:

Smart & Sexy
350 Route 61 South
Schuylkill Haven, PA 17972
Attn: Returns

Name: _____ Phone Number _____

Address: _____

Email: _____

- 1. Order number (located on your packing slip): _____
- 2. Please circle one of the following: EXCHANGE or REFUND
- 3. Why are you returning this garment?

- 4. If you would like to exchange this item, please indicate the size, color and style of the new garment(s) you would like to order. If this item is unavailable, you will be notified as soon as possible.

Exchange (new) style number: _____

Size: _____ Color: _____

You will receive an e-mail notification once the refund or exchange has been processed. Smart & Sexy is not responsible for packages not received if sent via a non-traceable carrier. Returns must be returned prepaid; we cannot accept C.O.D. deliveries. Please allow 6-8 weeks for processing. Shipping is not refundable. For returns, please note the original credit card will be credited. It may take up to 2 billing cycles for the refund to appear on your credit card statement.